

2015 - 2016

Annual Report



Leadership Message

Dear Friends,

Once again, we want to thank you for your support over the years. Your partnership with us is what helps to ensure our success, and Fiscal Year 2015/2016 was no exception. Please take the time to look over this annual report to see what we have accomplished together.

A few highlights to point out:

We successfully achieved full accreditation from the Council on Accreditation. This is a huge undertaking, and assures that we are in compliance with accepted best practices for all that we do in our programs, management and our governance. We were again successfully licensed and renewed for all programs which require State licensure, including outpatient behavioral health, homecare, family-based mental health, adoption, and foster care services. We continued our important partnership with the United Way to provide services that support seniors in their homes and ensure that kids are ready for school and learning to read.

Our President completed a fellowship on Collective Impact thanks to the generous support and sponsorship of The Rider Pool Foundation. And finally, we continued our work to successfully join three separate independent agencies into one fully integrated organization that serves families across the generations.

None of this would be possible without the support and partnership from all of you – individual donors, referral sources, corporate and public funders, and private foundations. All of us, together, are working hard to help families thrive and to make the Lehigh Valley a stronger community. On behalf of the Board of Directors, management and staff of Pinebrook Family Answers, please accept our thanks!

Bob Jacobs, CEO

Bill Vogler, President

Mission Statement

To improve the lives of individuals and families across generations by providing a continuum of high-quality programs that promote self-sufficiency, nurture healthy children and strong families, support seniors, advocate for change, and strengthen communities.

Outcomes

That is the equivalent of driving to Los Angeles, CA and back 26 times!

Transportation and Visitation staff covered a total of 143,602 miles.



Behavioral Health Services

Family-based Mental Health clients were able to be maintained in their own homes 100% of the time.

Family and Community Support

The average number of calls to Warmline for the fiscal year 2015-2016 rose from approximately 450 calls per month to approximately 500 calls per month by year-end.

Placement Services

95% of children in foster and kinship care were placed in two or fewer resource homes

Of the 79 children discharged from foster and kinship care, 96% went to a discharge destination of less or same restrictiveness.

Adoption Services

125 children received various adoption-related services through Pinebrook Family Answers' Adoption program and 17 were welcomed into their forever families!

Family and Community Support

Compeer of the Lehigh Valley is now operating in both Northampton and Lehigh counties and Northampton County has provided funding for 2016-2017 to expand services to include Compeer Corps, a Veteran to Veteran match program.

Senior Homecare Services

Our Homecare division, which helps seniors live safely in their homes, incorporates fall prevention training. Nationally, 33% of adults over 65 will experience a first time fall; last year only 10.6% of our clients experienced a first time fall. Nationally, nearly 67% will have a second time fall in the same calendar year. Of the PbFA clients who experienced a first-time fall, only 25% experienced a second-time fall.

Family and Community Support

97% of Making the Grade, truancy-reduction program, participants were very satisfied with the program and would recommend the program to friends.

Transportation and Visitation
Our Transportation and Visitation Program (TVP) provided service to 259 Lehigh and Northampton county families via transportation, supervised visitation and therapeutic intervention for families and their children who are in Foster Care and working towards reunification.



PINEBROOK FAMILY ANSWERS BREAKDOWN OF 4,909 CLIENTS

Family & Community Support
1223 Clients

Forensics
312 Clients

Behavioral Health
3070 Clients

Placement Services
(Adoption/Foster/kinship)
304 Clients

Eileen is currently a resident at Pinebrook Family Answers' Transitional Residence. In the past, Eileen had struggled with substance abuse issues and was in an abusive relationship. She is a college graduate who was "couch surfing" when she was referred to Pinebrook Family Answers. When Eileen was accepted into the program, her children had been placed in Foster Care with a Pinebrook resource home. Eileen entered the program and has done very well meeting all of the conditions of the Transitional Residence programming; she also has been able to get a higher paying job, increase her credit score and complete many court-ordered requirements since

having stable housing. Both of her children have received counseling at Pinebrook's Outpatient Clinic and continue to make progress. She had visitation with her children and the visits were supervised and the children transported through our Transportation and Visitation program. In December 2016, Eileen regained custody of her children and they are all residing at the Transitional Residence. Eileen will continue to participate in the Transitional Residence Program until the end of her lease. Her goal is to transition to her "forever home" with her children where they can make many happy memories.



"It has not been an easy year, but things are heading in the right direction. I am confident with a little more time in the Transitional Residence Program the girls and I will be ready to find a forever home."

Danielle & Melanie



Melanie

Every year Pinebrook Family Answers awards scholarships to clients who are seniors in high school in order for them to attend college or trade school. The program fits in with our mission to enable our clients to be self sufficient. In 2009, Danielle, who had been in Foster Care with Pinebrook Family Answers for about two years, was awarded a scholarship. She attended Lock Haven University and is currently working as a case manager in social services and pursuing a Masters Degree in Clinical and Counseling Psychology. Her sister, Melanie, who is eight years younger, was first in care with us when she was much younger for a period of three years and then returned to a family member. That didn't work out and she returned to foster care with PbFA two years ago. Nine months ago she went into

Kinship Care with her sister, Danielle, and has thrived since that placement. Melanie is a senior in high school and was awarded the same scholarship as her sister and plans to attend a four-year residential college and major in Business/Entrepreneurship and Interior Design. She is involved with the Pennsylvania Youth Advisory Board (YAB). The YAB is comprised of current and former substitute care youth ages 16-21. Youth leaders on the YAB educate, advocate, and form partnerships to create positive change in the substitute care system. Danielle credits the support she received from her foster family and Pinebrook Family Answers for her success which has allowed her to step into the role of kinship parent for her sister.

Financial Information

PROGRAM REVENUE FY 2015-2016

	\$	%
Behavioral Health	3,372,032	44%
Foster Care	1,397,147	18%
Community-based Services	1,379,155	18%
Homecare	485,290	6%
Private Contributions	470,269	6%
Forensics	382,045	5%
Adoption Services	238,320	3%
Administration	3,737	n/a
Total	7,727,995	

AGENCY EXPENSES FY 2015-2016

	\$	%
Programs	6,950,358	89%
General/Administrative	723,181	9%
Fundraising	126,512	2%
Total	7,800,051	

2015 - 2016 *Foundation and Corporate Support*

Acteon Networks, LLC
Air Products
Anonymous
BB&T
Bernardo Group
Buckno Lisicky & Company
Burkholder's Heating & Air Conditioning, Inc.
Campbell Rappold & Yurasits, LLP
The Century Fund
Cesar Bourdon Memorial Fund
Corporate Environments
Curtis Total Service, Inc.
Todd Donnelly Enterprises, Inc.
The Donley Foundation
Exchange Club of Western Lehigh
First Northern Bank & Trust
First Windish Fraternal Benefit Society of America
Fountain Hill Exchange Club

Fox & Roach Charities
The Frederick Group, Ltd
Greater Lehigh Valley Auto Dealers Association
Charles A. & Leona K. Gruber Foundation
Leona K. Gruber Charitable Trust
Harmelin & Associates, Inc.
Highmark Health Services
The Charles H. Hoch Foundation
Hospital Central Services, Inc. & Affiliates
Fred J. Jaendl Family Foundation
Josh Early Candies, Inc.
Just Born, Inc.
King Spry Herman Freund & Faul, LLC
Lantek
Lehigh Gas Foundation
Lehigh Valley Community Foundation
M&T Bank
Mesko Spotting Service, Inc.
Mutual of America

National Penn Bank
O'Donnell Funeral Home, Inc.
Peoples Securities
PPL Corporation
Provident Bank
Quadrant Private Wealth, LLC
Regeneron Pharmaceuticals, Inc.
The Reidler Foundation
The Rider-Pool Foundation
Ruth P. Seruga Trust
Samuels Family Foundation
SKF USA, Inc.
Spirk Brothers, Inc.
Sylvia Perkin Perpetual Charitable Trust
Thrivent Financial
Harry C. Trexler Trust
Two Rivers Health & Wellness Foundation
United Way of the Greater Lehigh Valley
Working Dog Press

Affiliations

This 2015-2016 Annual Report is funded in part under contract with agencies from the following counties: Bucks, Carbon, Chester, Lackawanna, Lehigh, Monroe, Montgomery, Northampton and Schuylkill.

Pinebrook Family Answers is licensed by the Commonwealth of PA, Department of Human Services.

Pinebrook Family Answers is affiliated with or is a member of the following organizations:

- The Alliance for Strong Families and Communities
- Greater Lehigh Valley Chamber of Commerce
- Greater Lehigh Valley Foster Care Coalition
- PA Council of Children, Youth and Family Services
- Pennsylvania State Resource Parent Association
- Slate Belt Chamber of Commerce
- Statewide Adoption and Permanency Network
- Volunteer Center of the Lehigh Valley

United Way of the
Greater Lehigh Valley
UnitedWayGLV.org



Pinebrook Family Answers has managed care agreements with Magellan Health Services, Community Care Behavioral Health and PerformCare.



We are nationally accredited by the Council on Accreditation (COA) through November 30, 2019.

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