

WEBSITE PRIVACY POLICY
Last Update August 21, 2019

Pinebrook Family Answers (PBFA) is committed to respecting the privacy of donors. The types of donor information that it collects and maintains are as follows:

- Contact information: name, address, telephone number and email address
- Giving information
- Information on events attended, publications received and special requests for program information
- Information provided by the donor in the form of comments and suggestions

Pinebrook Family Answers uses donors' information to understand their interests in its mission and to update them on the organization's plans and activities. It is shared with staff, board members, volunteers and consultants only on a "need-to-know" basis.

Disclosure of Personal Information

Pinebrook Family Answers also assures donors that their names and addresses will not be shared with any third party. We keep your personal information private and secure.

PBFA may also disclose personal information if required to do so by law or if it believes that such action is necessary to (a) comply with the law or with the legal process, (b) protect against misuse or unauthorized use of the PBFA Websites, or (c) protect the personal safety or property of users of the PBFA Websites, the public or PBFA and its employees.

Secure Credit Card Transactions

When you contribute to PBFA, we ask you for the following information: name, address, phone number, e-mail address, and sometimes credit card. This information is used to process your order and if necessary, to contact you for help when we are processing the donation. PBFA does not store your information when the transaction is approved.

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Cookies

www.pbfalv.org uses "cookie" messages to automatically help provide better services. They remind us who you are and your preferences for our website based on what you've done and told us before. The "cookie" is placed in your computer and is read when you come back to our website. Cookies let us take you to the information and features you're particularly interested in. They also let us track your usage of www.pbfalv.org, so we know which parts of our sites are most popular. You can reject cookies or cancel them by instructing your Web browser accordingly.

Social Media Widgets

Our Site may include social media tools, including social media widgets or plug-ins, to connect you to your social media accounts. These features may set a cookie or use other automatic collection and tracking technologies to collect information about you and your use of the social media features through and in connection with our Site. These social media tools may be hosted by a third party. Your interactions with these tools and the corresponding social media platforms are governed by the privacy policies of the companies.

Our Commitment To Children's Privacy

PBFA does not collect or maintain information at our website from people we actually know are under 18. If we learn that a user is under 18 years of age, PBFA will promptly delete any Personal Information that the individual has provided to us.

Updates to this Privacy Policy

Without prejudice to your rights under applicable law, this Privacy Policy may be updated periodically and without prior notice to you to reflect changes in our Personal Data practices. We will notify you of changes to our Privacy Policy in advance by posting the new Privacy Policy here and updating the "Last Updated" date above.

If you have questions about this Donor Privacy Policy or if you wish to be removed from our e-mail and/or postal contact lists at any time, please contact Kathy Trimble at ktrimble@pbfalv.org or 610-432-3919 ext. 2205.