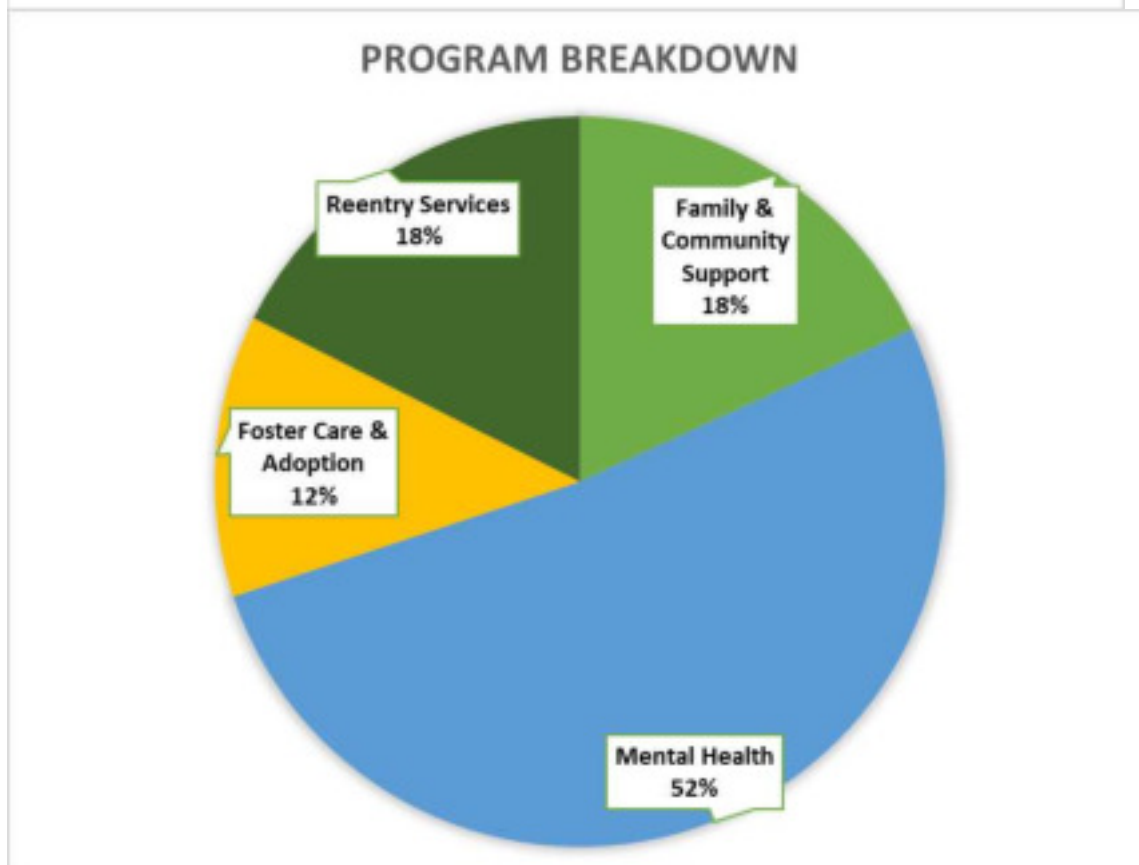
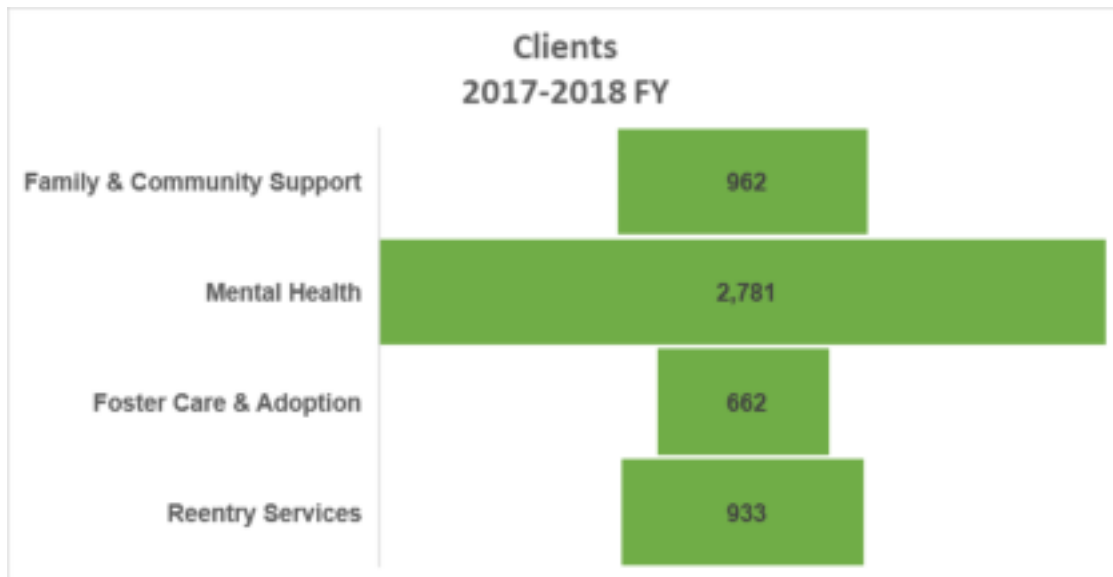
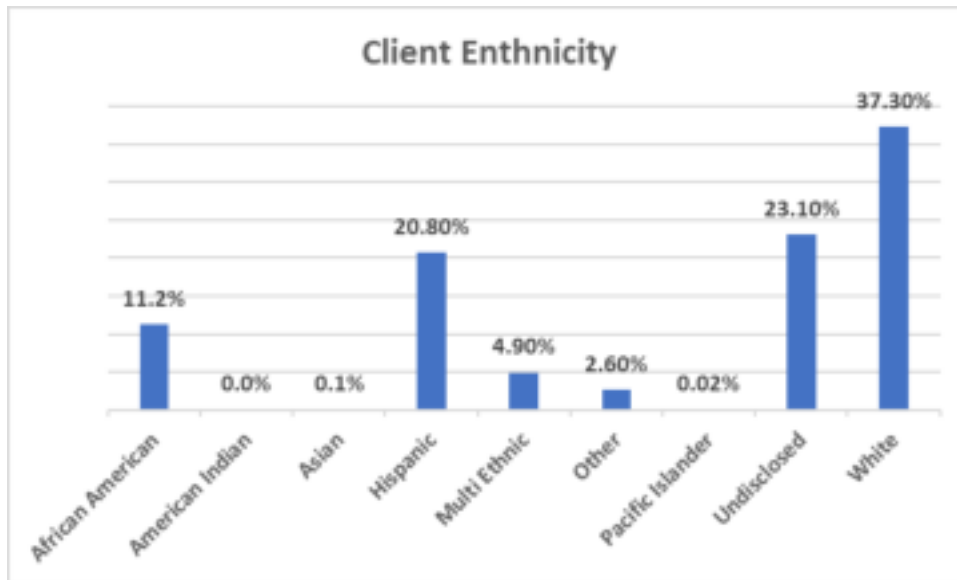


2017-18 Outcomes

During the 2017-2018 fiscal year Pinebrook Family Answers served over fifty-three hundred clients within in its twenty-two programs. Of those clients, the clear majority received Medicaid and are below 133% of the Federal Poverty Level.





Family and Community Support.

Services provided to 962 clients.

SHAPE

Families improved functioning in:

- 37% increase in Parental Capabilities
- 4% increase in Family Interactions
- 19% increase in Family Safety
- 16% increase in Child Well-being

Unconditional Child Care

- 97% success rate in maintaining children in childcare.
- 94% made gains in social emotional development and parents
- Parents
 - 100% always felt supported by the Unconditional Child Care Program
 - 100% Always felt they had a voice in decisions for their child
 - 89% felt that their parenting skills were strengthened
 - 83% felt that their knowledge of child development was increased

Making the Grade

- Students who attend a United Way Priority School had attendance improve for 76% of student's kindergarten through third grade and 67% for student's fourth grade through eighth grade.
- 60% of families were able to maintain or improve their parental capabilities, family interactions, environment, and overall family safety.

- 98% of participants were very satisfied with the program and would recommend the program to friends.

Allentown Police Department Mental Health Liaison

- 72 people received services.
- Caseloads averaged 20 clients per month.

High Fidelity Wraparound (HFW)

- 86% of caregivers and youth were satisfied with the wraparound process.
- 88% of caregivers were satisfied with their child's progress.
- 93% have not had a new placement in an institution (detention, psychiatric hospital, treatment center, group home).
- 86% have not been treated in an emergency room due to a mental health condition.
- 88% have not had a negative contact with the police.
- 97% have not been suspended or expelled from school.

Homecare

- 145 clients over the age of 65 who received in-home fall prevention training.
- Self-reported first time falls for this group was 13% compared to the national average of 33%.
- Of the clients who experienced a first-time fall, only 15% self-reported a second fall.
- No third time falls were reported.

Mental Health

Services provided to 2,781 clients.

Compeer of the Lehigh Valley

- 20 male and female volunteers were matched with clients.
- Volunteer hours totaled 960.

Warmline

- 114% increase in average calls per month.
- 144% increase in new callers.

Family-based Mental Health Services (FbMHS)

- 96% of clients were maintained in their own homes.
- 67% of discharged clients reported an improved caregiver – child relationship.
- 74% of discharged clients reported an improved co-caregiver relationship.
- 65% of discharged clients reported improved executive skills (parenting).

- 97% of parents reported at discharge that executive (parenting) skills were a strength.

Outpatient Psychiatric & Counseling Services

- 2,180 children, young adults, adults and families received Outpatient Mental Health Services.
- NEED ANOTHER STAT

Employee Assistant Program

NEED 2-3 STATS

Foster Care and Adoption

Served a total of 662 individuals.

Adoption

- 139 youth and families received SWAN pre-and post-placement services.
- 14 Adoption clients were welcomed into their forever families.
- Post permanency services were provided to 3 families:
 - 2 units of post-permanency assessments;
 - 11 units of post-permanency case management services; and
 - 4 units of post-permanency respite services.

Foster Care

- 68 children received Foster Care services.
- Foster and Kinship children were placed in two or fewer resource homes 97% of the time.
- Foster Care children were discharged to a lower level of care 84% of the time.
 - Adoption 14%;
 - Independent Living 2%;
 - Living with Relatives 16%;
 - Reunification 30%;
 - Runaway 2%; and Other 18%

Kinship Care

- 83 children received Kinship services.
- 98% of PbFA children in Kinship Care were placed in one resource home for the duration of their Kinship placement.
- 3 children were adopted by the Kinship Parent.

Transportation and Visitation Program

- 397 children and their families received Family Transportation and Visitation Program (TVP) services.

- TVP staff covered a total of 129,860 miles.

Reentry Services

Served a total of 933 individuals.

Residential Services

- 7 women and 14 children were provided services.
- 75% of the women have engaged in mental health treatment.
- There were no relapses.
- 828 adults received Re-entry Services.
- 21 mothers and their children received Residential Services
- 56 mothers received parenting classes from Family Services.
- 28 young adults received: (ALPHA) academic; behavioral; and, job readiness services from Youth Services.

Youth Services

ALPHA Program

- 28 youth participants
- Of the youth served:
 - None recidivated after completing the ALPHA program.
 - 6 registered for the GED test and passed the exam obtaining a GED.
- Of the youth who exited the program:
 - 95% completed a resume and submitting job applications.
 - 11 youth obtained employment prior to exiting the ALPHA Program.

Family Services

- 56 parents were provided "Parenting Inside Out" (PIO) classes.
- 75% were measured to have increased their knowledge of parenting.
- 10 youth completed "Nurturing Parenting" Classes for adolescents.

Adult Reentry Services

- 828 adults received Re-entry Services.
- NEED MORE INFO